

### HOUSING RESOURCES

The below is a list of potential resources for rental and other types of assistance in many of the markets that Trio services. Please know that we are only providing this information for your use and have not verified nor make any representations to the level and types of assistance that may be provided.

Should you have additional resources you are aware of and Trio should list, please email the information to <a href="mailto:processing@thinktrio.com">processing@thinktrio.com</a>.

### GEORGIA

- Atlanta Area
  - Midtown Assistance Center (eviction protection and utility disconnection): 404-681-5777 http://www.midtownassistancectr.org/
  - Hope Atlanta (eviction and homelessness prevention): 404-817-7070 https://hopeatlanta.org/
  - Atlanta Salvation Army: Can assist with emergency financial assistance if affects rent help and even utility/cooling assistance: 404-486-2710 https://salvationarmyatlanta.org/
  - St. Jude's Recovery (helps those with rent help if they are trying to overcome addiction not sure if any of our customers fall under this but in the event, if they do): 404-874-2353 https://www.gcapp.org/saint-jude
  - St. Vincent De Paul: Limited amounts of rental assistance, possible short-term loan programs as well: 770-458-5415 https://www.svdpgeorgia.org/
  - Buckhead Christian Ministry: Will assist in paying mortgage payments, rent or utility bills. 404-239-0058 https://buckheadchristianministry.org/
  - Ben Hill United Methodist Church: Offers rental assistance in hardship situations in South Fulton County. 678-891-0710 https://www.benhillumc.org/
  - Cascade Community Services: Financial and rent assistance to low income (possible loss of job scenario) 404-691-4360 https://beeresourceful.goodbarber.app/resources-1/i/34803427/cascade-united-methodist-church-cascade-community-services
  - Fulton Atlanta Community Action Program: Financial assistance for paying rent 404-320-0166 https://facaa.org/
  - Partnership Against Domestic Violence: Agency offers rent assistance and other financial aid for battered women and victims of domestic violence. 404-870-9600 https://padv.org/
  - St. Martin in the Fields Emergency Assistance Fund: Helps residents in zip codes 30319 and 30341; helps with rent and utility bills. 404-261-4292 https://www.stmartins.org/
  - United Way of Greater Atlanta: Referrals service in Fulton County: New home placement, funds for paying rent/utility bills, security deposits, eviction prevention help and short-term rental assistance. 404-614-1000 https://www.unitedway.org/local/unitedstates/georgia/united-way-of-greater-atlanta
  - North Fulton Community Charities: assists low income and working poor on paying utilities and housing expenses, mortgage o rent if they are past due. 770-640-0399 https://nfcchelp.org/
  - Rehousing and Eviction Assistance: (Part of the HUD McKinney-Vento as well as Emergency Solution Grants. Money for rent assistance. Any HUD funds for rental or housing costs will require the Fulton County family to be close to stability.
  - Roco Hills Community Alliance: financial assistance in paying rent. 404-325-0677https://tocohillsalliance.org/
  - Veterans Empowerment Organization: Assists with housing assistance 404-889-8710 https://www.veohero.org/



### CALIFORNIA (Trio Homes in/near these Cities)

- Yuba City Area
  - Salvation Army Family Services: Can provide rental assistance 530-216-4530 https://yubasutter.salvationarmy.org/
  - Community Resource Project: Possible rental assistance 530-671-7590 https://www.communityresourceproject.org/
  - Yuba-Sutter-Colusa United Way: 530-743-1847 https://www.yscunitedway.org/aboutus
  - Central Valley Homeless Veterans Assistance Programs: Living needs assistances 530-749-1036 http://www.cvhomelessveterans.org/
  - St. Vincent de Paul: 530-671-5154 https://stisidore-yubacity.org/join-serve/communityoutreach/society-saint-vincent-de-paul
- Lincoln/Roseville/Rocklin/Newcastle (Placer County) Area
  - County of Placer Health and Human Services: CalWorks family assistance that gives temporary short-term help that can assist with housing. 530-889-7141 https://www.placer.ca.gov/1679/Health-Human-Services
  - Salvation Army-Roseville (rental assistance): 916-784-3382 https://roseville.salvationarmy.org/
  - The Salt Mine: Emergency rental assistance; will offer a no-interest loan for paying back rent. 916-645-3778 https://www.thesaltmine.org/
  - o St. Vincent De Paul: 916-781-3303 https://www.placersvdp.com/contact-us/
  - VOA of Placer County: Assist veterans and military members with rent assistance. 916-661-5149 https://www.voa.org/
  - o Catholic Charities of Placer County: 916-498-1000 https://catholiccharitiesca.org/
- Marysville/Sacramento/Ione Area
  - o Council Housing Assistance: 916-706-1836 http://www.ruralhome.org/
  - Salvation Army (Sacramento): 916-442-0331 https://sacramento.salvationarmy.org/sacramento\_metro/center-of-hope-shelter/
  - Sacramento Housing and Redevelopment Agency (Renter's Helpline): 916-389-7877 https://www.shra.org/
  - o St. Vincent De Paul: 916-371-5264 https://www.svdp-sacramento.org/
  - o Salvation Army (Del Oro Division): 916-678-4010 https://www.deloro.salvationarmy.org
  - Frances House Center: Eviction avoidance 916-443-2646 https://www.nextmovesacramento.org/francis-house-center/
- Sylmar (Near Santa Clarita) Area
  - o Lutheran Social Services: 805-497-6207 https://www.lsssc.org/location/ventura-county/
  - Foundation for Woman Warriors: Short term rental assistance for women veterans to retain their homes. 310-733-2450 https://foundationforwomenwarriors.org/contact/
  - One Voice Family Assistance Program: 310-458-9961 https://www.onevoicela.org/contact/
  - o Catholic Charities: 805-529-0720 https://www.catholiccharitiesvc.org/contact.html



### TEXAS

- Dallas/Ft. Worth Area
  - o South Central Alliance of Churches: 817-923-0486 http://fwscac.org/services/
  - Catholic Charities of Ft. Worth: 817-534-0814
    https://www.catholiccharitiesusa.org/member/catholic-charities-of-fort-worth/
  - o Ft. Worth Housing solutions: 817-333-2400 https://www.fwhs.org/
  - Salvation Army Fort Worth: 817-344-1800 https://www.salvationarmy.org/
  - o St. Vincent de Paul: 817-768-1950 http://www.svdpfw.org/join/
  - City of Fort Worth Community Action Partners: (Veterans Service Programs: Rental Assistance: 817-392-6780 http://fortworthtexas.gov/cap/
  - o United Way of Tarrant County: 817-258-8000 https://www.unitedwaytarrant.org/
  - Housing Crisis Center: 214-828-4244 https://hccdallas.org/
  - White Rock Center of Hope: 214-324-8996 http://www.whiterockcenterofhope.org/
  - o North Dallas Shared Ministries: 214-358-8700 https://www.ndsm.org/
  - Salvation Army of DFW: (One-time rental assistance): 214-424-7050 https://www.salvationarmydfw.org/
  - Dallas County Veterans Service: 972-692-4939 https://www.dallascounty.org/departments/veteran-services/
  - o Interfaith Family Housing: Rent Assistance: 214-827-7220 https://interfaithdallas.org/
  - o Catholic Charities Dallas Central: 866-223-7500 https://ccdallas.org/
  - St Vincent de Paul (North Texas): 214-620-0650 https://svdpdallas.org/
  - Network Community Ministries: 972-234-8880 https://thenetwork.org/homepage/
  - o Duncanville Outreach Ministry: 972-296-4986 https://duncanvilleoutreachministry.com/
  - o Grand Prairie United Charities: 972-262-2014 https://gpuc.org/
  - Catholic Charities of Dallas Brady Center: 214-826-8330 https://ccdallas.org/location/ccdmarillac/
  - Metrocrest Services: 972-446-2100 https://www.metrocrestservices.org/
  - Sharing Life community Outreach: 972-285-5819 http://www.sharinglifeoutreach.org/
  - o Wilkinson Center: 214-821-6380 https://www.thewilkinsoncenter.org/
  - Oak Cliff Presbyterian Church: 214-339-2211 https://www.ocpres.com/
  - o Grand Prairie Housing and Neighborhood Services: 972-205-3393 https://gphns.org/
  - o Irving Cares: 972-721-9181 https://irvingcares.org/
  - o Jewish Family Services: 972-437-9950 https://jfsdallas.org/
  - New Friends New Life: 214-965-0935 https://www.newfriendsnewlife.org/
  - Salvation Army Garland: 972-272-4531
  - https://www.salvationarmydfw.org/p/locations/garland
  - Martin Luther King Jr. Community Center: 214-670-8442 https://dallasmlkcenter.com/social-services/
- San Antonio Area
  - Guadalupe Community Center: one-time rental assistance 210-226-6178 https://ccaosa.org/
  - o St. Vincent de Paul: 210-225-7837 https://svdpsa.org/contact-us
  - o SAMMinistries: Temporary rental assistance: 210-340-0302 https://www.samm.org/
  - Christian Assistance Ministry: Financial assistance 210-558-2069 http://christianassistanceministry.org/
  - Catholic Charities: 210-433-3256 http://www.ccaosa.org/money\_management/legal\_aid.html
  - Ella Austin Community Center: 210-224-2351 https://ellaaustin.org/
  - United Way of San Antonio and Bexar County: 210-352-7000 https://www.unitedwaysatx.org/contact-us/



- o The Salvation Army: 210-352-2000 http://www.salvationarmysanantonio.org/contact-us/
- Community Action Program: 210-224-2351 https://ellaaustin.org/
- o San Antonio Metropolitan Ministry: 210-224-5838 https://www.samm.org/
- Alamo Area Resource Center: Can assist when there is a life changing illness: 210-625-7200 https://www.aarcsa.com/
- o Randolph Area Christian Assistance Program: 210-658-1613 https://racap.org/
- o Salvation Army (William Booth): 210-733-1515 https://www.salvationarmyusa.org/usn/
- Charities Archdiocese of San Antonio: 210-433-3256 http://www.ccaosa.org/money\_management/legal\_aid.html
- Operation Homefront: Active Duty and Veterans financial assistance: 210-659-7756 https://www.operationhomefront.org/contactus
- o Interfaith San Antonio Alliance: 210-728-6060 http://interfaithsaa.org/contact/
- Houston Area
  - The Archdiocese of Galveston-Houston: Provides one on one to meet critical short-term financial needs. 719-659-5461 https://www.archgh.org/about/contact-us/
  - o Catholic Charities :713-874-6776 https://catholiccharities.org/
  - Cypress Assistance Ministries: May help pay a port ion of a current month's rent. 281-955-7684 https://www.cypressassistance.org/
  - East Fort Bend Human Needs Ministry
  - o 281-261-1006 https://www.humanneeds.org/
  - Epiphany Community Health Outreach Services
  - o 713-270-0369 http://echos-houston.org/
  - Emergency Aid Coalition
  - o 713-522-5903 https://eachouston.org/
  - Gulf Coast Community Service Association: Provides emergency rental payments for those who have received a notice to vacate. 713-393-4700 https://www.gccsa.org/
  - Humble Area Assistance Ministries
  - o 281-446-3663 https://haamministries.org/
  - Interfaith Caring Ministries
  - o 281-332-3881 http://www.icmtx.org/
  - o Memorial Area Assistance Ministries
  - o 713-468-4516 https://www.mamhouston.org/
  - My Brother's Keeper: May be able to provide rent assistance with a documented crisis. 281-498-9933 http://www.mybkoutreach.org/
  - Northwest Assistance Ministries: Financial assistance with rent 281-885-4555 https://www.namonline.org/
  - Southeast Area Ministries: May be able to provide assistance due to job loss or unexpected expenses. 713-944-0093 https://southeastareaministries.com/
  - The Salvation Army of Greater Houston Area: 800-728-7825 https://www.salvationarmyhouston.org/
  - o St. Vincent's House 409-763-8521 https://www.stvhope.org/
  - United Way of Greater Houston: 281-282-6000 https://www.unitedwayhouston.org/
  - o West Houston Assistance Ministries 713-977-9942 https://www.whamministries.org/

### ARIZONA

- Tucson Area
  - Housing and Community Development: 520-791-4171 https://www.tucsonaz.gov/hcd/rental-assistance
  - Tucson Urban League: 520-791-9522 https://tucsonurbanleague.org/utility-billassistance-tucson/
  - o Interfaith Community Services: 520-297-6049 https://www.icstucson.org/



- o Primavera Foundation 520-623-5111
- o https://www.primavera.org/what-we-do/survival/emergency-rent-utility-assistance.html
- Catholic Charities: 520-623-0344 https://www.ccs-soaz.org/
- Pima County Housing Center: 520-724-2460 https://webcms.pima.gov/cms/one.aspx?portalld=169&pageId=967
- Old Pueblo Community Services: 520-546-0122 http://helptucson.org/chat-with-an-intakecoordinator-online/
- United Way of Tucson and Southern Arizona: 520-903-9000 https://www.unitedwaytucson.org/?utm\_source=google&utm\_medium=organic&utm\_cam paign=GMB
- o The Salvation Army: 520-888-1299 https://www.salvationarmytucson.org/
- Chicanos por la Causa: 520-822-0018 https://www.cplc.org/housing/supportivehousing.php
- Tucson Indian Center Board: Native American Assistance 520-884-7131 https://www.ticenter.org/assistance/
- o St. Vincent de Paul (Tucson): 520-323-0734 https://svdptucson.org/about-us/
- Tucson Urban League: 520-791-9522
- o https://tucsonurbanleague.org/utility-bill-assistance-tucson/
- Arizona Department of VA Services: 520-207-4960 https://dvs.az.gov/
- Phoenix Area
  - Travis L Williams Family Services Center: 602-534-4732 https://www.phoenix.gov/humanservices/programs/emergency
  - Arizona Department of Housing: 602-771-1000 https://housing.az.gov/generalpublic/eviction-prevention-assistance
  - Sunnyslope Family Service Center: 602-495-5229 (no email address; does give rental assistance)
  - John F. Long Family Service Center: 602-534-2433 https://www.phoenix.gov/humanservices/programs/emergency
  - The Salvation Army (Phoenix): 602-233- 9272 https://phoenixmaryvale.salvationarmy.org/
  - Arizona Housing Coalition 602-604-0640 https://arizonahousingcoalition.wildapricot.org/needhelp
  - o Catholic Charities: 602-285-1999 https://www.catholiccharitiesaz.org/
  - Military Assistance Mission: 602-246-6429 (Veterans Program) https://www.azmam.org/programs/financial-assistance/
  - The Salvation Army (another Phoenix chapter): 602-267-4122 https://www.salvationarmy.org/
  - o St. Vincent De Paul: 602-254-3338 https://www.stvincentdepaul.net/
  - o Pilgrim Rest Baptist Church: 602-258-0831 https://pilgrimrestphx.org/
  - US Veterans Initiative: 602-717-6682 https://www.usvetsinc.org/phoenix/
  - The Salvation Army (Glendale Chapter): 623-934-0469 https://glendaleaz.salvationarmy.org/
  - Chicanos Por La Causa: 602-233-9747 https://cplc.org/
  - Scottsdale Community Partners: 480-312-2224 https://scottsdalecommunitypartners.org/our-programs/
  - o Our Lady of Perpetual Help: 623-939-9785 https://www.olphglendale.com/
  - Tempe Community Council: 480-858-2300 https://www.tempecommunitycouncil.org/gethelp/
  - St. Vincent De Paul (Glendale Chapter-Human Service Campus): 602-850-6746 https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations/humanservices-campus-dining-room



 Tempe City Housing Services: 480-350-8950 https://www.tempe.gov/government/humanservices/housing-services

#### NEVADA

- Las Vegas Area
  - o Help of Southern Nevada: 702-369-4357 http://www.helpsonv.org/
  - United Labor Agency of Nevada: (Assists union workers): 702-648-3500 Southern Nevada Regional Housing Authority: Check Rental assistance Eligibility http://www.ulan.org/
  - https://reliefbenefits.com/incomeassistance/?type=b&utm\_source=google&utm\_medium=search&utm\_campaign=income \_assistance\_search&utm\_group=assistance\_programs&utm\_content=346952489440&ut m\_device=c&utm\_term=assistance&gclid=Cj0KCQjw1Iv0BRDaARIsAGTWD1s3KHGWW u82zLUEFK8vHc2Tay6DPgyvBaXxdY9JQfE9dtcZRoVsP8QaArQiEALw\_wcB
  - Lutheran Social Services of Nevada: 702-639-1730 https://www.lssnv.org/
  - The Salvation Army of Southern Nevada: 702-870-4430 https://www.salvationarmysouthernnevada.org/
  - Clark County Social Services: 702-455-4270 http://www.clarkcountynv.gov/search/pages/results.aspx?k=rental%20assistance
  - Clark County Economic Opportunity Board: 725-445-7105 http://eobcapsnv.org/
  - o Catholic Charities of Southern Nevada: 702-385-2662 https://www.catholiccharities.com/
  - Jewish Family Service Center: 702-732-0304 https://www.jfsalv.org/
  - Golden Rainbow: (Assists with Rental Assistance if HIV positive) 702-384-2899 https://www.goldenrainbow.org/
  - o Family Promise of Las Vegas: 702-638-8806 https://familypromiselv.com/our-programs/
  - United Way of Southern Nevada: 702-892-2300 https://www.uwsn.org/
  - Hopelink of Southern Nevada: 702-566-0576 https://link2hope.org/programs-andservices
  - American Legion Department of Veterans (Veterans Assistance): 702-382=8533 https://www.legion.org/
- Reno Area
  - Washoe Affordable Housing Corporation: 775-334-3199 https://www.wahc.info/
  - Restart : 775-324-5166http://www.restartreno.org/programs
  - o Catholic Charities of Northern NV: 775-322-7073 https://ccsnn.org/
  - The Salvation Army: 775-688-4555 https://reno.salvationarmy.org/
  - Give Hope Foundation: (Assists those with financial help with sick children): 775-329-4673 https://www.givehopenv.org/
  - Reno Community Resource Center (Volunteers of America): 775-657-4675 https://www.voa-ncnn.org/
  - St. Vincent de Paul: 775-786-5266 https://ccsnn.org/
  - United Way of Northern Nevada and the Sierra: 775-322-8668 https://www.uwnns.org/
  - Northern NV Veterans Resource Center (Veterans Assistance): 775-284-8387 https://veterans.nv.gov/resources/northern-nevada-veterans-resource-center/
  - o Nevada Rural Housing Authority: 775:887-1795 https://nvrural.org/renter-services/

FFCRA – Emergency FMLA & Paid Sick Leave

### Two Types of Paid Leave

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The Families First Coronavirus Response Act (FFCRA) has added emergency paid leave for certain employers. One provision expands FMLA (E-FMLA), while the other is a new sick leave benefit (E-PSL). The law, signed on 3/18/2020, takes effect on 4/2/2020. These two paid leave provisions sunset on 12/31/2020. The employer will be able to recoup these paid leave expenses (plus healthcare costs) through a payroll tax credit taken as a deduction on their quarterly tax filing. If the credit is larger than the tax liability, the government will provide a refund of the overage to the employer.

The bill allows employers to exclude healthcare providers and emergency responders from both paid leave provisions. Plus, employers with less than 50 employees may apply for a hardship exemption, although qualifications are still pending.

# Emergency FMLA Expansion (E-FMLA)

FFCRA expands upon current FMLA to provide paid leave to employees who are unable to work or telework because a child's school or daycare is closed due to a public health emergency.

- ► Applies to private employers with 1-499 employees
- Employee eligible once they work 30 calendar days
- ▶ Can take up to 12 weeks of leave
- First 10 days of qualifying leave can be unpaid; employee can use other paid leave, but employer cannot require it
- ▶ After 10 days, receive 2/3 regular rate of pay to \$200/day
- \$10,000 maximum per person through 12/31/2020

Under FMLA an employee taking leave is entitled to be restored to their position or an equivalent position with equivalent pay and benefits. Under E-FMLA, employers with fewer than 25 employees may not be bound by this requirement if certain provisions are met.

# **Emergency Paid Sick Leave**

This provision pays up to 80 hours of sick leave if employees take leave due to one of the following six qualifying reasons:

- 1. The employee is subject to a federal, state, or local quarantine or isolation order.
- 2. The employee has been advised by a health care provider to self-quarantine.
- 3. The employee is experiencing symptoms of COVID-19 and is seeking a medical diagnosis.
- 4. The employee is caring for an individual to which either #1 or #2 above applies.
- 5. The employee is caring for a child if the child's school or place of care has been closed due to COVID-19 precautions.
- 6. The employee is experiencing any other substantially similar condition specified by the Secretary of HHS in consultation with the secretaries of Labor and Treasury.

Information in this article updated as of 3/23/2020.

The provisions of E-PSL are a bit different from E-FMLA:

- Applies to private employers of 1-499, plus all public employers of 1+ ("public" is defined as those engaged in commerce or affecting commerce)
- Employees are eligible immediately
- Full-time employees qualify for 80 hours of paid leave
- Part-time employees qualify for 2 weeks of average hours
- Emergency sick leave is not accrued no rollover past
- 12/31/2020 and not paid out if employee quits, fired, retires
- This sick leave is in addition to employer's existing policies
- Employer cannot require employee to use other paid leave before using this emergency sick leave
- For leave reasons 1, 2, and 3: Pays 100% of regular rate of pay, to \$511 per day
- For leave reasons 4, 5, and 6: Pays 2/3 of regular rate of pay, to \$200 per day

Employers will need to post a notice about these additional benefits. The model notice will be available by 3/25/2020.

## Taxes, Credits, and Refunds

Any wages required to be paid out due to E-FMLA or E-PSL will not be subject to the employer portion of Social Security Taxes. In addition, 100% of the paid amounts plus 100% of the employer's cost of healthcare during the leave can be taken as a tax credit on the employer's quarterly Form 941 payroll tax filing. If the amount of the credit is greater than taxes due, the employer will be able to file a claim form for an expedited advance from the government (the claim form has not yet been released). No credits will be allowed for payments made to employees prior to the 4/2/2020 effective date.

These tax credits will not apply to government agencies (*defined* as the US government, a state government, or any agency or instrumentality of any of the foregoing).

# Small Employer Hardship Exemption

Employers with less than 50 employees may apply for an exemption if the requirements of these emergency paid leave programs would jeopardize the ability for the business to continue. However, guidance is pending.

# Self-Employed and Gig Workers

The FFCRA includes tax credits for those who are self-employed, in an amount equivalent to E-FMLA and E-PSL. The credit would be taken against self-employment tax, and if the credit is larger than the taxes due, the government will provide a refund.

The credit amount allowed is based on a percentage of daily salary, to the allowed maximums. The FFCRA stipulates that daily salary equals net earnings from self-employment for the taxable year divided by 260.

The Benefits Academy is not responsible for any damage and/or liability that may arise from errors or omissions in this information.